



**Toyota**  
**Certified**  
Vehicle Service Agreement



**Certified  
Used Vehicles**

Backed by the Strength and Stability of Toyota



# THESE BENEFITS:

- MECHANICAL BREAKDOWN PROTECTION
- 24/7 ROADSIDE ASSISTANCE
- SUBSTITUTE TRANSPORTATION
- TRAVEL PROTECTION
- TRANSFERABLE
- + **BACKED BY TOYOTA**



## PROTECTION BEYOND YOUR TOYOTA WARRANTY

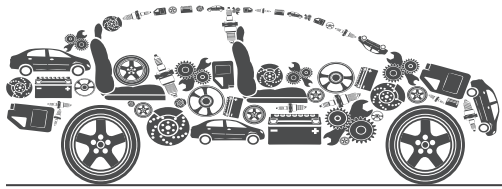
Bringing home a Toyota is a big investment and you want to make sure it's protected. A Toyota Certified Vehicle Service Agreement (VSA) can help.

Our VSA is backed by Toyota and helps protect you from covered repair costs due to mechanical breakdown, after your vehicle warranty expires.<sup>1</sup> With service from Toyota-trained technicians and Toyota-approved parts, our VSA provides protection over time.

A Toyota Certified VSA provides peace of mind with mechanical breakdown coverage, Roadside Assistance, substitute transportation and travel protection benefits. Plus, with the convenience of plan transferability to a private party, one time at no additional cost, we've got you covered.

The fact is, when Toyota Certified Used Vehicle owners purchase a VSA, Toyota Financial Services is the number one Certified VSA provider!<sup>2</sup>





# EXTENDED PROTECTION FOR YOUR VEHICLE – THE TOYOTA CERTIFIED VSA.

CERTIFIED VSA COVERS THE COST OF MECHANICAL BREAKDOWN OF THE PARTS LISTED IN BLACK AND RED TEXT AFTER YOUR VEHICLE'S BASIC WARRANTY EXPIRES.<sup>3</sup> YOUR VEHICLE'S LIMITED POWERTRAIN WARRANTY COVERS ONLY THOSE PARTS LISTED IN BLACK TEXT ONLY.

## ENGINE

All internally lubricated components and: Balance Shaft; Camshaft; Crankshaft; Crankshaft Pulley; Cylinder Heads; Engine Block; Engine Mounts; Engine Oil Reservoir; Engine Oil Reservoir Pump; Equipment Drive Shaft; Exhaust Manifolds; Flexplate; Flywheel; Idler Pulley; Intake Manifold; Oil Pan; Oil Pressure Switch; Oil Pump; Oil Sending Unit; Piston; Seals and Gaskets; Supercharger; Supercharger Intercooler; Tensioners; Timing Belt; Timing Chain; Timing Cover; Timing Gears; Turbo Intercooler; Turbo Wastegate; Turbocharger; Valve Covers; Water Pump; **Air Control Valve (ACV); Air Pump; Catalytic Converter; Crankcase Ventilation Valve; Exhaust Gas Recirculation Valve; Exhaust Manifold Heat Insulator; Exhaust Pipe Gasket; Mixture Control Valve; Oil Cooler; Oil Filter Bracket Subassembly; Pair Valve (Reed Valve); Supercharger Bypass Valve; Supercharger Relay; Thermal Vacuum Valve; Thermostatic Valve; Vacuum Switch; Vacuum Switching Valve; Vacuum Transmitting Valve**

## MANUAL TRANSMISSION

Transfer Case Components (All internally lubricated components) and: Clutch Master Cylinder; Clutch Release Cylinder; Gears and Shafts; Hoses, Lines and Tubes; Seals and Gaskets; Shift Linkage and Cables; Transfer/Transmission Case; Transmission Mounts; **Clutch Pedal Subassembly; Control Position Indicator Subassembly; Master Cylinder Reservoir; Radial Ball Bearing (for Clutch Release) and/or Clutch Fork; Shift Lever Boot and/or Retainer; Shift Lever Knob**

## AUTOMATIC TRANSMISSION

Transfer Case Components (All internally lubricated components) and: Hoses, Lines and Tubes; Seals and Gaskets; Shift Linkage and Cables; Solenoids; Torque Converter; Transfer/Transmission Case; Transmission Mounts; Vacuum Modulator; **Shift Lever Knob**

## AXLE ASSEMBLY

(Front, Rear, Four-wheel and All-wheel Drive): All internally lubricated components and: 4x4 Actuators; Axles and Bearings; Center Support Bearing; Constant Velocity Boot Band; Constant Velocity Joints and Boots; Differential Carrier Assembly; Drive Axle Housing; Drive Shaft; Hubs; Locking Hubs; Seals and Gaskets; Thrust Washers; Universal Joints; Viscous Coupling

## SUSPENSION

(Front and Rear): Bushings/Bearings; Control Arm Shafts; Electronic Suspension Actuator/Motor and Compressor; Front and Rear Coil Springs; Front and Rear Stabilizer Bar; Front Leading Arm; Front Spring Assembly; Radius Arm; Spindle; Spindle Support; Steering Knuckle; Strut Rod; Suspension Spring Shackles; Sway Bar Link; Torsion Bar Spring; Upper and Lower Ball Joints; Upper and Lower Control Arms; Upper Arm Shaft

## STEERING

Gear Box internal components and: Bushings/Bearings; Center Link; Horn Contact Ring; Hoses, Lines and Tubes; Idler Arm; Knuckle Stopper Cover; Pitman Arm; Power Steering Pump; Power Steering Pump Pulley; Rack and Pinion; Seals and Gaskets; Steering Column; Steering Column Coupling; Steering Column Shaft; Steering Dampener; Steering Gear Box and Pump Housings; Tie Rod End

## FUEL SYSTEM

Air Flow Meter; Carburetor; Charcoal Canister; Diesel Fuel Injection Pump; Electric Fuel Pump; Electronic Fuel Injection System; Fuel Filler Opening Lid Hinge Spring; Fuel Injectors; Fuel Pressure Regulator; Fuel Pump<sup>4</sup>; Fuel Sending Unit; Fuel Sensors; Fuel Tank; Throttle Body

## COOLING SYSTEM

Coolant Level Sensor/Tank; Cooling Fan Relay; Cooling Fan Sensor; Engine Coolant Temperature Switch or Sensor (at radiator); Engine Cooling Fan Motor; Engine Fan; Engine Fan Clutch; Engine Fan Motor; Engine Fan Shroud; Equipment Drive Pulley; Fan Bracket Subassembly; Radiator; Seals and Gaskets; Thermostat

## AIR CONDITIONING/HEATING

Air Conditioning Heater Box Assembly; Air Conditioning Lines and Tubes; Air Conditioning Pressure Switches; Air Temperature Control Programmer; Blower Motor; Blower Motor Resistor; Compressor; Compressor Clutch Assembly; Compressor Pulley; Condenser; Condenser Fan and Motor; Cooler Control Switch; Damper Servo; Defroster Control Cable; Evaporator; Evaporator Temperature Sensor; Expansion Valve; Heater Control Head; Heater Control Valve; Heater Core; Idler Pulley; Pressure Regulator Assembly; Receiver/Dryer; Schrader Valve; Seals and Gaskets

## BRAKES

Anti-Lock Braking/Traction Control Actuator, Pump and Motor; Brake Booster; Brake Hoses, Lines and Tubes; Brake Pedal Subassembly; Disc Brake Calipers; Load-Sensing Proportioning Valve; Master Cylinder; Parking Brake Cable; Parking Brake Control Handle Assembly; Parking Brake Lever Subassembly; Parking Brake Pedal Subassembly; Proportioning Valve; Rear Brake Backing Plate; Seals and Gaskets; Wheel Cylinders

## HYBRID/ALTERNATIVE FUEL

Actuator Assembly Shift Control; Hybrid Vehicle Generator Assembly; Hybrid Vehicle Motor Assembly; Hybrid Vehicle Transaxle Assembly; Transmission Input Damper Assembly; **Battery Computer Assembly; Battery Current Sensor; Boost Charging Inlet and Plug-in Electronic Control Unit; Circuit Breaker Sensor; Combination Meter Assembly; Combination Meter Computer; Fuel Cell Water Pump; Fueling Receptacle; Hybrid Vehicle Battery Blower Assembly; Hybrid Vehicle Battery Blower Motor Control; Hybrid Vehicle Battery Thermistor; Hybrid Vehicle Control Computer; Hydrogen Pipes and Manifolds; Inverter Assembly with Converter; Main Switch Assembly; Power Source Control Computer Assembly; Power Steering Electronic Control Unit Assembly; Power Steering Gear Assembly; Pressure Sensors; Reducing Valve; Shift Lever Position Sensor; Skid Control Computer Assembly; Steering Column Assembly; Transmission Control Module**

## ELECTRICAL

Alternator; Automatic-Off Headlamp Sensor, Timer and Switches; Automatic Shoulder Belt Motor and Switches; Automatic Temperature Control Unit; Battery to Ground Cable; Battery to Starter Cable; Blower Motor; Blower Motor Resistor; Charge Warning Relay; Clutch Starter Interlock Switch; Convertible Top Motor; Cruise Control Actuator/Servo; Cruise Control Sensors and Switches; Cruise Control Vacuum Motor; Defogger Relay; Distributor; Door Control Relay; Engine Coolant Temperature Gauge and Sending Unit; Engine Coolant Temperature Receiver Gauge and Sending Unit; Engine Cooling Fan Motor; Engine Tachometer; Fuel Gauge and Sending Unit; Fuel Receiver Gauge and Sending Unit; Guide Rail Limit Switch; Headlamp Washer; Headlight Control Relay; Horn; Horn (for theft deterrent); Ignition Coil; Ignition Switch Lock Cylinder and Key Set; Integration Relay; Lamp Failure Indicator Sensor; Lock Cylinder Set; Main Relay; Manually Operated Switches; Oil Pressure Receiver Gauge and Sending Unit; Power Antenna Motor and Cable; Power Door Lock Actuator; Power Mirror Defogger; Power Mirror Motor; Power Seat Motors; Power Sliding Door Motor;

Power Window Motor/Regulator; Rear Shock Absorber Control Actuator; Retractable Headlamp Motor; Shoulder Belt Drive Motor; Smart Entry and Start System Switch, Sensor and Electronic Control Unit; Spark Plug Resistive Cord; Speedometer; Starter Motor; Starter Solenoid; Stop Light Switch; Sunroof Cables; Sunroof Motor; Taillight Control Relay; Turn Signal Flasher; Unlock Warning Buzzer; Windshield Washer Pump; Windshield Wiper Link Assembly; Wiper Control Relay; Wiper Motor; Wiring Harnesses

## COMPUTERS AND ELECTRONICS

Airbags; Airbag Sensors; Antenna Cord; Anti-Lock Braking/Traction Control Computer and Sensors; Automatic Shoulder Belt Computer; Body Control Module; Circuit Opening Relay; Compact Disc (CD) Player; Cruise Control Computer; Electronic Ignition Unit; Electronically Controlled Transmission/Transfer Case Computer and Sensors; Electronically Modulated Suspension Computer; Engine Control Computer<sup>4</sup>; Front Seat Airbag Assembly; Graphic Equalizer; Knock Sensor; Navigation System; Power Mirror Electronic Control Unit; Power Seat Computer; Progressive Power Steering Computer; Radio Tuner; Steering Sensor; Stereo Component Amplifier; Sunroof Control Computer and Relay; Tape Player; Tilt/Telescoping Steering Computer; Traction Control Computer; Trip Computer; Variable Induction System; Vehicle Security Computers and Sensor; Wiper Module

## ADDITIONAL COMPONENTS

Accelerator Pedal and/or Bracket Subassembly; Accelerator Pedal Rod Assembly; Back Door Lock Assembly; Convertible Roof Hook; Door Handles; Door Lock Cylinder; Front and Rear Door Lock Assembly; Front Seat Belt; Glove Compartment Door Lock Cylinder; Glove Compartment Door Latch Subassembly; Hinges; Hood Lock Assembly; Hood Lock Control Cable Assembly; Hood Support Assembly; Rear Seat Belt; Reclining Seat Back Adjuster; Removable Roof Lock Handle; Seat Track Assembly; Shoulder Belt Guide Rail Assembly; Sliding Roof Drive Cable; Sliding Roof Guide Rail; Tail Gate Lock Assembly; Tilt Roof Lock Handle Assembly

## THESE ARE THE ITEMS NOT COVERED:

Accessory Drive Belts; Batteries; Body Panels; Brake Linings, Pads and Shoes, Rotors and Drums; Bumpers; Carpet; Chrome; Clutch Friction Disc and Pressure Plate; Dash Cover and Pad; Door Fabric; Door Trim; Filters; Fluids; Fuel Cell Air Compressor; Fuel Cell Boost Converter; Fuel Cell Electronic Control Unit; Fuel Cell Hydrogen Tanks; Fuel Cell Power Control Unit; Fuel Cell Stack; Fuel Cell Vehicle Battery Pack; Glass (including Windshields); Headliner; Heating Hoses, Lines and Tubes; Hoses; Hybrid Vehicle Battery Pack<sup>5</sup>; Hybrid Vehicle Battery Plug Assembly<sup>5</sup>; Hybrid Vehicle Relay Assembly<sup>5</sup>; Hybrid Vehicle Supply Battery Assembly<sup>5</sup>; Hydrogen Fueling Electronic Control Unit; Interior and Exterior Trim and Moldings (including but not limited to: Ashtrays, Covers, Cup Holders, and Vents); Lamps, Light Assemblies/Housings, and Light Bulbs; Nuts, Bolts, Clips, Retainers, and Fasteners; Paint; Rust and Corrosion Damage; Seat Covers; Sheet Metals; Shiny Metals; Spark Plugs; Structural Framework and Welds; Tires; Vacuum Hoses, Lines and Tubes; Weather Stripping; Wheels and Rims; Windshield Wiper Blades (Rubber component); All interior and exterior cloth, leather, and stitching including convertible tops and/or vinyl tops including but not limited to: any vibration, deterioration, discoloration, disfigurement, warping, fading, staining, stretching, ripping, punctures, tearing, and/or scratches

# BUILT-IN BENEFITS

## 24/7 ROADSIDE ASSISTANCE & TRAVEL PROTECTION

### Your Trusted Roadside Companion

Drive confidently with 24/7 Roadside Assistance. If the unexpected happens to occur, our VSA will help get you back up and running with:

- Towing to the nearest authorized dealer<sup>6</sup>
- Battery jump starts, flat tire and lockout assistance
- Delivery of up to 3 gallons of fuel, no more than 2 times per month<sup>6</sup>
- Coverage anywhere in the continental U.S. and Canada



Roadside assistance services provided by and through Cross Country Motor Club Inc. and Cross Country Motor Club of California Inc.

### Back in Business and Back On the Road

If you're unable to drive your vehicle due to the mechanical breakdown of a covered component, substitute transportation and travel protection benefits will provide reimbursements of:

- Up to **\$50 per day** for car rentals or other substitute transportation.<sup>7</sup> Maximum of 5 days per occurrence.
- Up to **\$100 per day** for lodging and meals if you're more than 150 miles from home.<sup>7</sup> Maximum of 5 days over the life of your Agreement.



# VEHICLE ELIGIBILITY

## Certified Plans

Must be a Toyota Certified Used Vehicle.<sup>8</sup>

To learn more, visit [toyotafinancial.com/certifiedvsa](http://toyotafinancial.com/certifiedvsa) or [toyotacertified.com](http://toyotacertified.com).

# A TOYOTA CERTIFIED VSA OFFERS<sup>1</sup>:

- Protection for applicable vehicle components after your vehicle warranty expires
- Variable options to provide you the right level of protection, based on vehicle and coverage needs. Effective date for time and mileage coverage periods are measured from the certified limited warranty expiration mileage and date
- 24/7 Roadside Assistance throughout the life of your Agreement
- Reimbursements for covered vehicle rentals, meals and lodging
- Access to a network of Toyota dealers throughout the U.S. and Canada
- Protection backed by the strength and stability of Toyota

To learn more about the range of programs offered by Toyota Financial Services and your participating Toyota dealer, visit us at [toyotafinancial.com](http://toyotafinancial.com)

Purchase of a Vehicle Service Agreement is optional, cancellable (see Agreement terms) and not required to obtain credit.

This brochure is intended as a sample of Vehicle Service Agreement coverage. Coverage is subject to exclusions and limitations set forth in the Vehicle Service Agreement. The actual coverage, exclusions, and limitations of the Agreements issued to customers may vary both from state to state and according to the program features chosen by the customer. In certain states, Toyota Motor Services Company administers Vehicle Service Agreements. Vehicle Service Agreements are available through participating Toyota dealerships only. Not available in select states. This brochure is not applicable in Florida.

- <sup>1</sup> Time and Mileage coverage periods for Certified Plus Used Vehicle Plans are measured from the certified limited comprehensive warranty expiration mileage and date which is subject to verification by the Administrator. Coverage expires upon reaching the maximum time or mileage of the coverage period selected, whichever occurs first. See your Agreement for complete terms, conditions, and restrictions.
- <sup>2</sup> Based on FY2017 Toyota Financial Services sales data and Toyota dealer financial statements.
- <sup>3</sup> Covered components are subject to change. See your Agreement for complete details.
- <sup>4</sup> For Toyota Certified Used Hybrid Vehicles, Fuel Pump and Engine Control Computer are covered components under the Toyota Certified Used Vehicle Limited Powertrain Warranty.
- <sup>5</sup> Applicable Hybrid components are covered under the Toyota Hybrid System Warranty. Refer to Owner's Warranty and Maintenance Guide for details.
- <sup>6</sup> Excludes Fuel Cell and Electric vehicles, which may be towed to the nearest authorized Toyota servicing dealer, or to an authorized charging or fueling station. Fuel delivery will not apply to Fuel Cell and Electric vehicles.
- <sup>7</sup> Valid receipts are required for all reimbursements.
- <sup>8</sup> Certified Plus plans are available at the time of the certified vehicle purchase or lease only.

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